Ministry of Industry Investment & Commerce
Jamaica's Business Ministry

JAMAICA TRADE BOARD LTD.
An Agency of The Ministry of Industry, Investment and Commerce

DESIGNATED EMAIL CHANNELS FOR CUSTOMER REQUESTS



The Jamaica Trade Board Limited invites our valued stakeholders to use the following email addresses for their respective types of requests. This will facilitate the efficient routing of enquiries to the appropriate department and support the timely provision of responses and updates.

CUSTOMER SERVICE & TARIFF UPDATES

csu@tradeboard.gov.jm

- Customer service enquiries
- Tariff information
- General application status updates

AMENDMENT REQUESTS

amendments@tradeboard.gov.jm

- Requests to amend approved permits
- Corrections to permit information
- Supporting documents for amendment requests

GENERAL INFORMATION

info@tradeboard.gov.jm

- General enquiries
- Licensing information
- Import and export guidance

USE THE CORRECT EMAIL ADDRESS FOR A FASTER RESPONSE.

RIGHT INBOX. RIGHT TEAM.

LESS DELAYS. BETTER SERVICE.